

SAACS Advisory Board Monthly Statistical Update

- FY 2023 YTD THROUGH MAY 2023 -

STRATEGIC PRIORITY #1: Enhanced Enforcement

SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	6,216	2,027	95	10,575	6,276	8,990	8,058	9,628	51,865
Actuals	0	8,690	1,534	150	9,307	6,870	14,373	8,617	15,436	64,977
Variance	0	2,474	(493)	55	(1,268)	594	5,383	559	5,808	13,112

COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	93.1%	94.4%	81.8%	55.7%	60.7%	68.6%	68.6%	88.6%	99.8%	77.5%
Actuals	0.0%	84.5%	83.2%	59.5%	52.1%	63.0%	44.2%	93.8%	99.8%	78.2%
Variance	(93.1)	(9.9)	1.4	3.8	(8.6)	(5.6)	(24.4)	5.2	0.0	0.7

PRIORITY 1: Calls by default are assigned priority level 1.

PRIORITY 2: Sick/ Injured, SAPD Officer Standby

PRIORITY 3: Bites (Critical), Cruelty

PRIORITY 4: Illegal Sales

PRIORITY 5: Aggressive (Critical), Bites (Non-Critical)

PRIORITY 6: Neglect, Trapped/Confined

PRIORITY 7: Aggressive (Non-Critical)

PRIORITY 8: Public Nuisance, Permits

PRIORITY 9: Stray/ Roaming, Customer Service Compliments / Complaints

* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

17,766

Total cats & dogs impounded

6.5

Average length of stay (days)

Historic Average



11,512



3,946 81

Impounded & Taken to ACS Impounded & RTOed in Field

Actuals



11,508



3,781 87

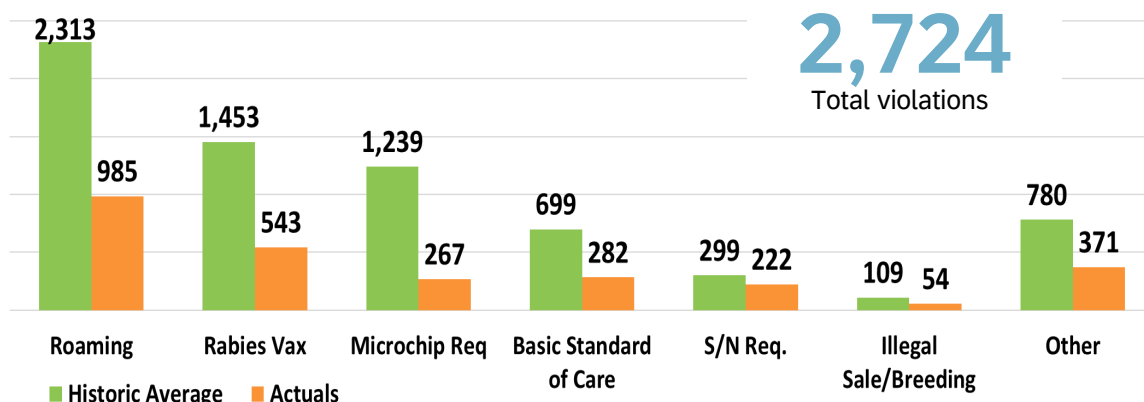
681

Previous month shelter inventory

830

Current shelter inventory

VIOLATIONS ISSUED BY ACS

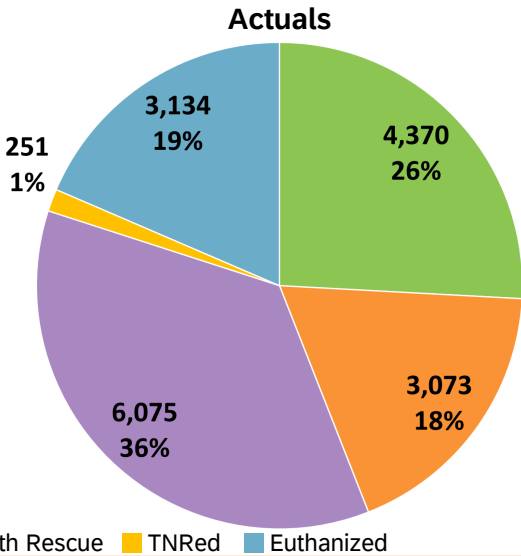
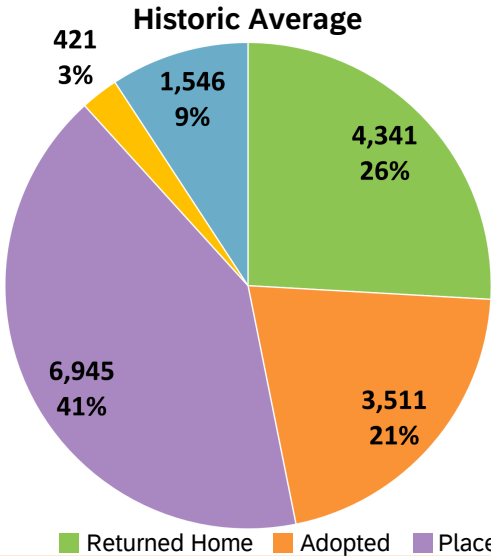


"OTHER" can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

* Historic Average = Prior 3 Year Rolling Average

STRATEGIC PRIORITY #2: Increase Live Release Rate

PET PLACEMENT (QUANTITY & PERCENTAGE)



13,769
Pets found homes

10.6%
(or 1,786^A pets)
Euthanized for space

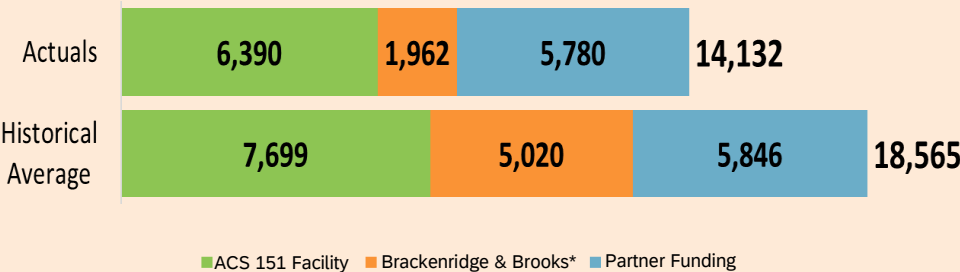
^AAs of Feb 2023, this number now inclu. Euth. Capacity- Healthy and Euth. Capacity- Manageable, Rehab, Untreatable.

81.5%
Live Release Rate

STRATEGIC PRIORITY #3: Control Stray Animal Population

SPAY/NEUTER SURGERIES

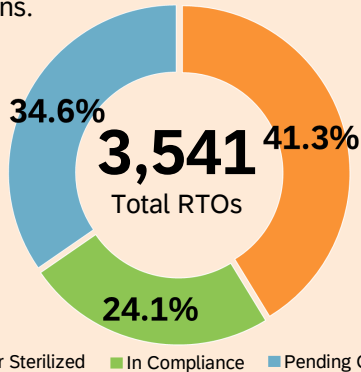
Data for contracted services is based upon the month when ACS receives invoice/report from partner.



*Brackenridge & Brooks numbers are reported every three months.
**Some partner actuals are pending due to reporting delays.

S/N REQUIREMENT

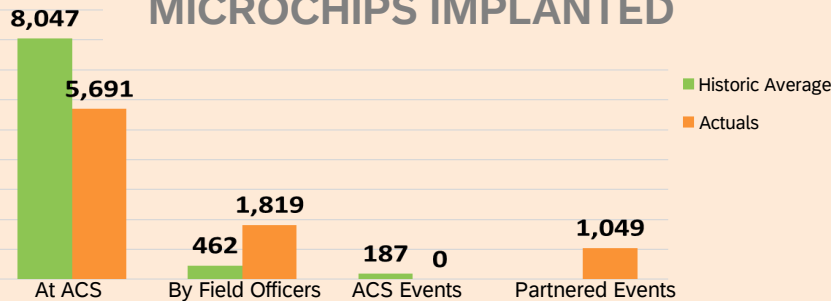
Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.



DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	5,385	7,221	1,836
Cats	6,459	7,588	1,129
TOTAL	11,844	14,809	2,965

MICROCHIPS IMPLANTED



STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	6,476	7,177	701
Media Interactions	821	2,175	1,354

7,413,381
Digital Outreach

846,682
Digital Engagement